

GENERAL INFORMATION ON ENCLUME COOKWARE RACKS

FINISHES

Hammered Steel:

We manufacture our racks from solid carbon steel which we surface treat in our own unique way to enhance the natural beauty of the steel. Hammered steel has a slight texture, a rich patina and is pewter-like in color. It has a protective coating to keep maintenance to a minimum. Hammered steel is indicated in our model numbers by HS.

Plated Finishes:

Our plated racks are crafted from solid cold rolled steel which has been electroplated and buffed to a mirror finish. We have plated models available in copper, brass, and chrome. The copper racks have two layers of copper plating and the brass and chrome racks are plated with a layer of copper and a layer of nickel before the brass or chrome is applied. All of our plated racks come with matching finish pot hooks, mounting hardware and when included, extension hooks. Button heads are in a contrasting black steel except when otherwise specified. Because lacquers scratch easily, we do not lacquer our racks and some maintenance is required. We recommend cleaning copper and brass models with a low abrasive product such as Flitz. Chrome units can be cleaned with a good quality glass cleaner.

Stainless Steel:

Stainless steel is also available in some styles and can be buffed with Scotch Brite, but be sure to wipe only in one direction to avoid a scratched look. Glass cleaner may be used as well to remove fingerprints.

HANGING HINTS

Ceiling Heights:

Not all Enclume racks are designed to hang from an 8 ft. ceiling. Some styles may require a 9 ft. ceiling, therefore it is very important that you take a measurement to determine how far down you want your rack to hang. The height of an Enclume rack is measured **from the ceiling to the bottom of the pot hook.**

If you subtract the height of the pot rack from the overall floor to ceiling height that will tell you how far off the floor the bottom of the **pot hook** will be. From there you can determine how far down your cookware will hang. This is how you will know if the rack hangs too low or too high.

If a rack is needed for a low ceiling or if you are tall and have an 8 ft. ceiling, we suggest the PR12 or PR13 low ceiling oval or rectangle. Also, please feel free to call Enclume Customer Service for suggestions. Several of our racks can be shortened without customizing, simply by removing various components. Unfortunately, there is no recommended height that a rack should hang since individual factors may vary, i.e. height of user, and where and how the rack will be used.

Hanging Racks:

Our racks can be installed in one of two ways. If you can mount into solid wood, locate the ceiling joists or wall studs and follow the directions using the ceiling screw hooks provided. Carefully measure the area where the rack is to be hung and install the ceiling screw hooks (approximately 16" apart).

Molly bolts will not support the weight of the racks and cookware and should NEVER be used. Please make note of this important fact.

Some rack models may not be compatible with the placement of the joists and studs. In this case, use the Toggles in the kit provided with your rack and follow the instructions carefully.

Wall racks can sometimes be mounted into real brick; however, we do not make recommendations for this application other than to refer you to your local hardware store or personal contractor.

CUSTOM ORDERS

Enclume can customize many of our standard models. We frequently vary heights, lengths, widths and mix and match styling ideas and shapes. For instance, if you like the PR1, but want it longer and wider to accommodate your particular situation, this would be a custom request. Hammered steel customs take from 6 to 8 weeks to make and plated customs can take from 8 to 12 weeks. Please call Enclume Customer Service to obtain custom quotes or to have questions answered pertaining to customizing our racks.

SHIPPING & DELIVERY

Our racks are usually shipped knocked down and sent with easy to follow assembly instructions. We generally ship via UPS. We do have UPS hundred weight service available on orders weighing over 200 lbs. This is the most economical freight rate we offer. We do not have freight allowances available. All shipments are leave from Port Hadlock, Washington.